Subject: Re: Petition packet preparation - Instructions, Part I

From: Katie Kiefer <katie@southpark.la>

Date: 05/12/2017 04:35 PM

**To:** Ellen Riotto <ellen@southpark.la>, Tara Devine <tara@devine-

strategies.com>

CC: Robert Buente <br/> <br/>buente@1010dev.org>

Tara — per our meeting today, please see attached collated renewal packet minus the individual petition PDF. Should outreach occur via email, the attached is the electronic version of the mailed out documents.

THX.

Katie Kiefer

South Park BID

1100 S. Flower St., Suite #3400, Los Angeles, CA 90015

o. 213 663 1120

24/7: 866 560 9346

From: Ellen Riotto <a href="mailto:cellen@southpark.la"><a href="mailto:cellen@southp

Cc: Robert Buente <a href="mailto:sbuente@1010dev.org">buente@1010dev.org</a>, Katie Kiefer <a href="mailto:katie@southpark.la">katie@southpark.la</a>

Subject: Re: Petition packet preparation - Instructions, Part I

Yes, we are on for tomorrow at 2pm. We'll have all our materials printed and assembled by then.

**Thanks** 

----

Ellen Riotto

Interim Executive Director

South Park BID

1100 S Flower St, Suite #3400, Los Angeles, CA 90015

o. 213-663-1112

c. 401-439-8147

24/7: 866-560-9346

Sent from my iPhone

On May 11, 2017, at 4:06 PM, Tara Devine < tara@devine-strategies.com < mailto:tara@devine-strategies.com > wrote:

You have 95% of the BID's total printing and preparation work under your control now.

We prioritized those documents because they take considerable time to print.

I appreciate the priority you have given to completing this work.

Ι

n light of our cumulative client responsibilities and deadlines, our best commitment we can make is to work

over the weekend in order to help you get accurate petitions/labels asap.

Once complete, printing the petition file and labels should only take the BID an hour or two. In the meantime, the BID can continue working on all other printing and assembly.

I haven't seen an appointment yet, but I assume we are still confirmed to meet tomorrow at 2 pm at your office?

Tara

On May 11, 2017 1:39 PM, "Ellen Riotto" <<u>ellen@southpark.la</u> <mailto:ellen@southpark.la> > wrote:

Hi Tara,

The BID team has cleared our plates today and tomorrow so we can work

exclusively on preparing petitions docs and packets. Why will we need more than a day and a half to print petitions and labels? Clarification would be greatly appreciated.

Thanks in advance,

Ellen

From: Tara Devine < <u>tara@devine-strategies.com</u> < <u>mailto:tara@devine-</u>

strategies.com> >

Date: Thursday, May 11, 2017 at 1:13 PM

To: Katie Kiefer < katie@southpark.la < mailto: katie@southpark.la> >

Cc: Ellen Riotto <ellen@southpark.la <mailto:ellen@southpark.la> >, Robert

Buente <bbuente@1010dev.org <mailto:bbuente@1010dev.org> >

Subject: Re: Petition packet preparation - Instructions, Part I

Thanks. Unfortunately, no. We will need the weekend to work on both the petitions and the mailing labels.

Keep in mind you are only printing one set of each of these outstanding docs (not thousands of copies like the other docs.) This is why we prioritized the other docs first.

On Thu, May 11, 2017 at 11:31 AM, Katie Kiefer < <a href="katie@southpark.la">katie@southpark.la</a> > wrote:

 $$\operatorname{\textsc{Tara}}-\operatorname{\textsc{confirming}}$  your specified request of Avery 58163 for mailing labels. The order will be in tomorrow.

Will you be able to provide the completed address templates by tomorrow's meeting? I'd like to get the labels in for printing by EOD tomorrow.

All other office supplies have been purchased and printing of the various docs is underway. Only items left to print are individual petitions and property owner labels.

Katie Kiefer

South Park BID

1100 S. Flower St., Suite #3400, Los Angeles, CA 90015

o. 213 663 1120 <tel:%28213%29%20663-1120>

24/7: 866 560 9346 <tel:%28866%29%20560-9346>

From: Ellen Riotto <ellen@southpark.la <mailto:ellen@southpark.la>

Date: Wednesday, May 10, 2017 at 11:05 AM

To: Tara Devine <tara@devine-strategies.com <mailto:tara@devine-

strategies.com> >

Cc: Robert Buente < bbuente@1010dev.org

<mailto:bbuente@1010dev.org> >, Katie Kiefer <katie@southpark.la</pre>

<mailto:katie@southpark.la> >

Subject: Re: Petition packet preparation - Instructions, Part I

Hi Tara,

Thanks for this information. We will purchase the materials you listed below today and will begin to print the following:

- 1. SPBID return address on the return labels
- 2. Who May Sign doc
- MDP Summary\*
- 4. My cover letter
- SBPID one pager

## OPEN QUESTIONS:

- 1. We would like to understand the process for creating the petitions themselves. Can we get on a call before Friday to discuss?
- 2. Any chance you're available on Thursday instead of Friday? Every hour counts.

Thanks,

4 of 7

<sup>\*</sup> Can you please send to us today?

Ellen

From: Tara Devine <tara@devine-strategies.com <mailto:tara@devine-

strategies.com> >

Date: Tuesday, May 9, 2017 at 10:46 PM

To: Ellen Riotto <ellen@southpark.la <mailto:ellen@southpark.la>

<mailto:bbuente@1010dev.org> >

Subject: Petition packet preparation - Instructions, Part I

Several months ago, I furnished you with an example petition packet (I believe it was the one used for SPII.) I recommend you view/print a copy of it as you go through this email. It will help you to understand how the supplies correspond to the documents. You do not have to use the supplies I suggest, but I suggest them based on our experience preparing or overseeing many such petition packages. They work well/things will go smoothly/minimize issues and delays for you. If you vary from these, tell me what you substituted so I can try to foresee any issues we might have and avoid delays. Quantities stated should be sufficient with some extras for a reasonable amount of reprints. Quantities are intentionally higher on a few items (2500 vs 2000) as these are the items that are most likely to incur printing errors, printer jams, etc.

## Office supply list

1) 2500 sheets of yellow paper (recommended for mailed petitions - it really helps the most important document stand out.) We will be furnishing the petition file in PDF format for printing on this paper. I specifically recommend Neenah Astrobrights Solar Yellow, 24 lb. (500 sheets per ream) readily available from Office Depot, Amazon and most other places.

2) 2500 sheets of any type of light colored paper, whatever is easiest/cheapest. I usually use some sort of light pastel pink, green, blue, orange color. This will be used for the "Who May Sign page" that accompanies the petition. It should stand out in the packet, but less so than the yellow paper for the petition.

3) 2500 extra-large mailing labels - some addresses or owner names are painfully long; using large labels eliminates most of the time you have to waste formatting them to fit the label. I specifically recommend Avery 58163, which usually come in 250 per package. This is a slightly more expensive mailing label but worth the expense. They are 2"x4" and also repositionable in case of errors that do tend to happen, such as slapping one on the wrong envelope (having to reprint individual labels is another big time-wasting activity.) If you purchase a different label, you must tell me by Friday so we produce the labels in the correct template.

4) At least 4 boxes of  $8" \times 11"$  standard white copy paper - we may not use all of this, but it won't go to waste - better to have too much than too little

supplied:

- 5) Lots of staples for the copier/printer. 10,000 recommended we may not use all of this, but it won't go to waste better to have too much than too little
- 6) Extra copier/printer toner. Most documents will be B&W. Minor color. I cannot advise you on quantity, but I suggest loading up unless you can get it quickly on demand (same day/next day.) we may not use all of this, but it won't go to waste better to have too much than too little
- 7) 2000 or more plain white or manila (you pick) envelopes size 9" x 12". These will hold the entire petition packet. Unless you have a business USPS account, you will pay for postage on these when you take the completed packets to the post office (based on weight.) We don't need 2500 because errors will be few due to using the repositionable labels I suggested above. Side note/recommendation: Once the packets are complete, you will want to send at least two people (and at least one with a strong back!) to USPS to deliver the completed packets to USPS (due to the sheer volume/weight of packets for this BID.)
- 8) 2500 or more plain white or manila envelopes 4  $1/8 \times 9 \ 1/2$  (#10.) These are the return envelopes for people to return the petitions.
- 9) 2000 regular stamps ideally something fairly generic/non-religious/non-ethic/non-cutesy like the American Flag or similar (we want to aim for something professional and inoffensive.) These will go on the return envelopes that we enclose in each packet. We want to make it easy for people to return the petition. Not providing a stamp is an impediment. The return envelope will only contain the signed petition; a regular stamp is sufficient postage. Caveat: If you have set up or wish to set up a business postal account, you would pay for the account, but then only pay for actual returned business mail. Unless you do large mailings often, a business postal account may not make sense for you it may be easier just to eat the cost of the stamps (yes, some will be wasted), but it's your call.

Two documents to prep that you can begin immediately once

1. Take #8 above and print the following address on 2000 of them (reserve the other 500 to cover errors/reprints):

South Park/South Park II BID Renewal Steering Committee 1100 S. Flower St., Suite 3400 Los Angeles, CA 90015

These are the envelopes in which the petitions will be returned.

I recommend you wait to affix the stamps until we can finish the petition file/mailing labels and know exactly how many initial pieces will be mailed.

(We may end up with fewer than 2,000 mailed pieces to start, and you can save and use the rest as you go for re-mailings.)

 $\,$  2. Take #2 above and print 2000 copies of the attached "Who May Sign" document.

I will send another email tomorrow with additional documents to print, along with instructions as needed. (e.g. I must review the docs you sent today, and prep our MDP summary, etc.)

```
If you have questions on the above, it will
                        really
                        help me if you can compile them and send them
                        to me
                        in one shot.
                        That way my
                        reply is equally thorough and
                        neither of us have an unholy slew of emails to sift through for
the information
                        we seek.
                       Warmest regards,
                        TARA DEVINE
                        DEVINE STRATEGIES
                        645 West Ninth St.,#110-293
                        Los Angeles, CA 90015
                        310.430.5121 <tel:%28310%29%20430-5121>
                        tara@devine-strategies.com <mailto:tara@devine-strategies.com>
                       Making it easier for you with STRATEGIC CONSULTING SERVICES
                        Planning & Entitlements - Political & Community Outreach -
Business Improvement Districts
-Attachments:-
  South Park BID Renewal Packet.pdf
                                                                                 5.0 MB
```